#### INTERNET ONLY BANKING

Internet only banking is a financial instution with no physical branches. Everything is completely online. There is no ability to cash a cheque, you can deposit cash or withdraw cash through e- banking lounge of associate bank or of Internet only Bank. Banking performed with internet only banks is generally known as Internet Banking.

# HOW DO YOU OPEN AN ACCOUNT IN INTERNET ONLY BANKING?

- 1) Go to the internet only bank's website . There you will find a link that sends you to an account openong page.
- 2) Create an application login. Pick a username.
- 3) Pick the account type.
- 4) Fill up the application form
- 5) You need to attach all the required documents like photo id, address proof, etc.,
- 6) You have to deposit money in new account from another bank account. Some banks may allow you to remotely deposit a money order via their app.

# Note:

Internet only banks have debit cards that you can use at ATMs or to get cash back at retailers. you could also transfer your funds to another bank account ans access.

## FEATURES YOU MAY WANT IN AN INTERNET ONLY BANKING:

- 1) Ease of opening accounts:
- Provided you have necessary documents handy, you should be able to open an online account in minutes.
- 2) Customer service availability:
  - Check for easy phone access and extensive hours for live chat and call in help
- 3) High customer service ratings:
  - You may find the ratings listed in rankings by various websites
- 4) Zero fees:

The best internet only bank will scrap fees for monthly service charges and minimum account balances. They may also reimburse ATM fees for using machines outside of their network

- 5) Ease of making deposit:
  - You may want nearby ATMs that can accept cash deposits.
- 6) Higher interest rate on saving:
- 7) Lower interest on loans and credit related products
- 8) Variety of products:

You may check banks that provide mortages, home improvement loans, auto loans, credit cars and more

- 9) Perks:
  - Check for cash back and bonus
- 10) Security/ peace of mind
- Check for banks that may inform you about their security measures

### ADVANTAGES OF INTERNET ONLY BANKS:

1) Better rates:

With less expenses focused on employees and branch operations, internet only banks have a distinct edge in offering a better rate of interest on your deposits

2) lower or no fees:

Most of the internet only banks are not charging any monthly maintenance fees, requires no minimum

balance and some time will reimburse some fees for ATM usage outside its network with some terms and conditions.

## DISADVANTAGES OF INTERNET ONLY BANKS:

- 1) Lack of face to face contact:
- 2) Non-exclusively online:

Traditionals banks are

Traditionals banks are also providing all online facilities. so there is no need for any person to avail internet only banking

3) Site disruptions:

As they are fully dependent on digital technology, Internet only banks effectively close their doors when network goes down, servers crash and technical glitches occur.

4) Lack of track record:

Considering the oldest Intyernet only bank in operation is just 20 years there is no match with the traditional bank

### ONLINE BANKING

Online banking is an electronic payment system that enables customers of a bank or other financial instituition to conduct a range of financial transactions through the financial institutions website.

Online banking software provides personal and corporate banking services offering features such as viewing account balance, obtaining statement, checking recent transactions and making payment.

In online banking, you directly access to the online portal developed by the concerned bank in a

dedicated specific server maintained by the bank. In this you can do online transfer of funds through RTGS, NEFT,IMPS, transfer, get your account balance statement, transaction history, pay your bills online, pay taxes, schedule your payments, give requests for cheque boojk, EMI payment, etc., Through online banking you can even opoen a fixed deposit these days.

# **BILL PAYMENT:**

Every bank has a tie up with different utility companies, service providers, insurance companies, etc. across the country. The banks use these tie ups to offer online payment bills like electricity, telephone, mobile phone, etc. Also most bank charge a nominal one time registration fee for this service. Further, the customer can create a standing instruction to pay recurring bills automatically every month. FUND TRANSFER:

A customer can transfer funds from his account to another with the same bank or even a different bank. He needs to login to his account, specify the payee's name, account number, his bank and branch along with the transfer amount.

INVESTING:

Through electronic banking, a customer can open a fixed deposit with the bank online through fund transfer. Further if a customer has a Demat account and a linked bank account and trading account, he can buy or sell shares online too. Some banks allows customers to purchase and redeem mutual fund units

from their online platform also.
SHOPPING:
With an e-banking service, a customer can purchase goods or services online and also pay for them using his account.

#### **MOBILE BANKING:**

Mobile banking is a platform provided by banks in which an App of the concerned bank is downloaded by user on their smart phone or other mobile devices.

Mobile banking services are provided through a convention of connection to these services. These services are basically designed to give access to banking services even the customer is on move. One will have to register himself on the platform by opening the app and getting registered through it. Access to the data base is made through a password and a customer code. Customers can check balance and make adjustments between accounts. There are two types of mobile banking. WAP (Wireless Application Protocol) which is an application environment and set of communication protocols and the second one is WIG (Wireless Internet Gateway) is a SMS based service

#### ADVANTAGES:

- 1. In Mobile Banking, the user can transfer funds from his bank account to another bank account with a smart phone just with the help of internet from anywhere to everywhere.
- 2. Available 24 x 7
- 3. With the help of mibile banking, user can transfer funds and pay bills, checking account balance, study your recent transactions, block your ATM card, etc.,
- 4. Mobilke banking is cost effective.

### **DISADVANTAGES:**

- 1. Mobile banking is not available on all mobile banks
- 2. It requires you to install apps on your phone to use the mobile banking feature which is available on the high end smart phone.
- 3. Mobile banking users are at risk of getting fake SMS messages and scam
- 4. The loss of mobile phone often means that criminals may gain access to your mobile banking PIN and other sensitive information.
- 5. Hacking of mobile phone is possible