IT II

1. \_\_\_ is an example of push message.

A) OTP b) last five transaction c)mini statement

1. \_\_\_\_\_ messages are initiated by the customer using a mobile phone for obtaining information or performing a transaction in the bank account

a) pop b)pull c) push d) throw

1. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_is an example of pull message

a) OTP b) mini statement c) bank fraud message d) ATM maintenance message

1. The \_\_\_\_\_\_\_ constituted a working group on internet banking

a)RBI b) SBI c) ICICI d) PCB

1. A \_\_\_\_\_\_\_ is a software application, usually for a smartphone that serves as an electronic version of a physical wallet

a)Credit card b) debit card c) e-wallet d) smart card

1. \_\_\_\_\_\_\_ adds authenticity to electronically received documents.

a)digital username b) digital name c) digital signature d) digital cheque

1. \_\_\_\_\_\_\_messages are initiated by the customer using a phone , for obtaining information or performing transaction in the bank account

a)push b) pull c) throw d)pop

1. OTP stands for \_\_\_\_\_\_\_

a)Online Telephone Payment b) One Time Password c) Online Timely Payment d) One Time Payment

1. \_\_\_\_\_\_\_messages are initiated by the customer using a phone , for obtaining information or performing transaction in the bank account

a)push b) pull c) throw d)pop

1. \_\_\_\_\_\_\_\_\_\_\_\_\_ contributed to the success of home banking

a)large pc using households b)increase in income c)increase in branches d)increase in expenditure

1. \_\_\_\_\_\_\_\_\_ is a major innovation in the field of banking

a)e-banking b)business modelling c)SDLC d)project management

1. RTGS is \_\_\_\_\_\_\_\_\_

 a)Real Time Gross Settlement b) Rare Time Gross Settlement c) real time gate service d) real time gateway system

1. EFT is \_\_\_\_\_\_\_

a)Electronic Fund Transfer b) electric fund transfer c)empty fund transfer

1. CIBIL stands for \_\_\_\_\_\_\_

a)Credit Information Bureau India Limited b)card information Bureau India Limited

1. Objective of monetary policy is \_\_\_\_\_

a)economic growth b) economic deficit c) deflation d)decline

1. Centralised banking is a function of \_\_\_\_\_\_

a)CBS b)ACH

1. PSD stands for

a)Payment Standard Directive b)Payment Service Directive c)Payment Source Directive d)Payment Success Directive

1. Indian example of company offering banking infrastructure is \_\_\_\_\_\_\_\_

a)HLL b)Tata Communications c)VSNL d)ONGC

1. The SDLC is a conceptual model used in \_\_\_\_\_\_

a)Network management b)project management c)hardware management d)data management

1. NEFT, RTGS, IMPS are types of \_\_\_\_\_\_

a) EFT b)ECS

1. \_\_\_\_\_\_\_\_ is a peer to peer payment service
2. Google wallet b)MSN wallet c)Yahoo wallet
3. \_\_\_\_\_\_\_ is the architecture of product, services and information flow

a) e-banking b)business modelling c)SDLC d)project management

1. Aadhar Number Registration is an example of \_\_\_\_\_\_\_\_\_\_\_

a)PC banking b)whatsapp banking C)SMS banking

1. \_\_\_\_\_ messages are send by banks to customers without any initialisation by banks

a)push b)pop c)pull

1. \_\_\_\_\_\_\_\_\_\_\_\_\_ banking includes the ATM services as well

a)Internet b) home c)office d)mobile

1. Difficult users interface is a challenge faced in \_\_\_\_\_\_\_\_\_ banking

a)Internet b) home c)office d)mobile

1. \_\_\_\_\_\_\_\_ store e-cash, e-cheques, card details, etc.’

 a)e-wallets b)g-wallet c)g-pay

1. EPS stands for\_\_\_\_\_\_

a)Electronic Payment System b)electric payment system c)electronic payment solution d)electric payment solution

1. \_\_\_\_\_\_\_\_\_\_\_ bears digital signature

 a)e-cheque b)open cheque c)traveller’s cheque d) self cheque

1. Debit card are \_\_\_\_\_

a)prepaid card b) post paid card c)smart card d) store card

1. \_\_\_\_\_\_\_ have microprocessors embedded in them so as to serve as storage devices for much greater information

a)prepaid card b) post paid card c)smart card d) store card

1. \_\_\_\_\_\_\_\_\_\_ is the most popular methods of payment especially in the retail markets. A) credit card b) debit card c) smart card d) store card
2. Through \_\_\_\_\_\_a client automatically receives information about his account balance. A) SMS banking b) telebanking c) phone banking d) mobile banking
3. \_\_\_\_\_\_\_\_\_\_refers to the aspect of providing banking services to corporate. A)Office banking b) home banking c) SMS banking d)telebanking
4. \_\_\_\_enables a consumer to be presented with all his account details on a single page. A) Accounts aggregation b) account depreciation c) account deflicit d) account growth
5. The internet banking products in India are divided into \_\_\_\_ types based on the levels of access granted

a)2 b)3 c)4 d)5

1. Poor \_\_\_\_\_\_\_is a limitation of the physical payment system mobility a)maintenance b)mobility c)currency d)control
2. Home banking happens through the \_\_\_\_\_and the telephone.

a)Internet b) extranet c) intranet

1. \_\_\_\_\_\_\_\_\_\_ is the architecture of product, services and information flow. a) e-banking b)business modelling c)SDLC d)project management
2. \_\_\_\_\_\_\_contributed to the success of home banking

a) Large Pc using households b)increase in income c)increase in branches d) increase in network

1. Aadhar number registration is the example of \_\_\_\_\_\_\_\_

a)PC banking b)what’s up banking c)SMS banking d)telebanking

1. OTP is an example of \_\_\_\_\_\_\_\_\_\_ message

a)push b)pull c)pop d)throw

1. \_\_\_\_\_\_\_\_\_\_messages are initiated by the customer using a mobile phone for obtaining information or performing a transaction in the bank account

a)push b)pull c)pop d)throw

1. ACH stands for \_\_\_\_\_\_\_\_\_

a)Automated Clearing House B) Automated Clearing House C) Automated Cleaning House D) Automated Cleaning Home

1. EFT stands for \_\_\_\_\_\_\_\_

a)Electronic Fund Transfer b)Economic Fund Transfer c)Effective Fund Transfer d) Efficient Fund Transfer

1. \_\_\_\_\_\_\_\_is a card variety that has a certain amount of money value stored and can be used to perform the transaction in the issuer store

a) Stored value card b)e-cheque c)credit card d) debit card

1. \_\_\_\_\_\_is a digital version of an old paper cheque.

a) Stored value card b)e-cheque c)credit card d) debit card

1. NEFT, RTGS, IMPS are types of \_\_\_\_\_\_\_\_\_\_\_\_\_

a) EFT b)ECS

1. NEFT stands for \_\_\_\_\_\_\_\_\_\_

a) National Electronic Fund Transfer b)National Electrical Fund Transfer c)Natural Economic Fund Transfer d)National Economic Fund Transfer

1. IFSC- Indian Financial System Code
2. IMPS- Immediate Payment Service
3. A \_\_\_\_\_\_ is the conceptual structure supporting the viability of a business

a)business model b)requirement model c)design model d)recurring model

1. A \_\_\_\_\_\_ is a computer program and other technology used to support or enable banking and financial services

a)MS- Office b)Paintbrush c)Fintech

1. Indian example of the company offering banking infrastructure solution is a)VSNL b)TATA Communication c)HLL
2. \_\_\_\_\_\_\_\_ offers anti- fraud protection a)Plaid b)Bank Sonar c)Spout
3. \_\_\_\_\_\_\_\_\_\_ collects transaction data from credit, debit, checking, savings and other accounts then displays it in a usable format a)Plaid b)Bank Sonar c)Spout
4. \_\_\_\_\_\_\_\_\_\_\_ model offers outsourced banking services a)In-house b)Customised c)Aggregator
5. \_\_\_\_\_\_\_\_\_ enables banks to both capture network effects and capitalize on their existing competitive advantages a)Aggregator model b)Banking as a Service c)ERP Model d) CRM model
6. Indian Bank Association (IBA) \_\_\_\_\_\_\_\_\_\_\_\_\_ technology award was initiated in 2005 a)infrastructure b)banking c)insurance
7. \_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_ are part of banking technology a)ATM and credit card b)ASM and SMS c)Voice call and multimedia
8. \_\_\_\_\_\_\_\_\_\_\_\_ offers most convenience a)internet banking b)branch banking c)ATM banking
9. \_\_\_\_\_\_\_\_\_\_\_\_ banking is the delivery channel of the future a)mobile b)internet c)branch
10. Using \_\_\_\_\_\_\_\_\_\_\_\_(CBS) customers can access their accounts from any branch , anywhere, irrespective of where they physically opened their account a)Common Banking solution b)Centralised Banking Solution
11. OLAP stands for a) Online Analytical Processing b)Online Access Processing
12. KDD stands for \_\_\_\_\_\_\_\_\_\_\_ a)Knowledge Discovery in Database b)Know Discover Direct
13. SAN stands for \_\_\_\_\_\_\_\_\_\_ a)Star Area Network b)Storage Area Network
14. \_\_\_\_\_\_\_\_\_\_\_ technique is used to secure data a)decoding b)encryptions c)password
15. The \_\_\_\_\_\_\_\_\_\_\_ describes the commercial gain of a product through the expense of research and development phase and the financial return during its vital life a) banking life cycle b)branch life cycle c)technology life cycle
16. The \_\_\_\_\_\_\_\_\_\_\_\_\_\_ is all about sharing resources , improving scalability and agility and reducing costs while improving uptime. A)mobile computing b)remote computing c)cloud computing
17. There are two approaches in data warehousing \_\_\_\_\_\_\_\_\_\_\_\_and bottom up a)left right b)top down c)centre down d)centre up
18. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the process of sorting through large data sets to identify patterns a) data mining b)data warehousing c)data scheduling d)data sorting
19. \_\_\_\_\_\_ includes capture of data from various sources for useful analysis a)data warehouse b)data mining c)data scheduling d) data blocks
20. \_\_\_\_\_\_\_\_\_\_\_\_\_ performs multiple tasks a)DBMS b)RDMS c)data warehouse d)ODBMS
21. DBMS stands for \_\_\_\_\_\_\_\_\_\_\_\_\_ a)DataBase Management System b)Delivery Management System
22. UPI stands for \_\_\_\_\_\_\_\_\_\_\_\_\_ a) Unified Payment Interface b)Union Payment of India c)United Payment Interface
23. AI stands for \_\_\_\_\_\_\_\_\_ a)Artificial Initialisation b)Artificial Intelligence c)Artificial Inertia
24. NPCI stands for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a) National Payment Corporation of India b)National Paypal Community of India
25. NACH stands for \_\_\_\_\_\_\_\_\_\_\_ a) National Automated Clearing House b)National Augmented Clearing House
26. ECS stands for \_\_\_\_\_\_\_\_\_\_\_ a)Electrical Clearing System b) Electronic Clearing System c) Engineered Clearing System
27. NEFT stands for \_\_\_\_\_\_\_\_\_\_\_\_ a) National Electronic Fund Transfer b) National Environment Fund Transfer
28. RTGS stands for \_\_\_\_\_\_\_\_\_ a) Real Time Gross Settlement b)Real Time GPS System
29. CCIL stands for \_\_\_\_\_\_\_ a)Clearing Corporation of India limited b)Clearing Corporation In Local
30. POS stands for \_\_\_\_\_\_\_\_\_\_\_\_\_ a) Pick On Sales b) Point Of Scale c) Paid On Service
31. CIBIL stands for \_\_\_\_\_\_\_\_\_\_ a) Crime Information Bureau (I) Ltd. b) Credit Information Bureau (I) Ltd.
32. The \_\_\_\_\_\_\_\_\_\_\_\_ system, introduced , introduced in India since March 2004, is a system through which electronics instructions can be given by banks to transfer funds from their account to the account of another bank in real time. a)ECS b)RTGS c) NEFT d)e-cheque
33. EDI stands for \_\_\_\_\_\_\_\_\_\_ a) Electronic Data Interchange b)Electronic Debit Interface
34. \_\_\_\_\_\_\_\_ is the electronic exchange of business documents like purchase order, invoices , shipping notices , receiving, advices ,etc., in a standard , computer processed , universally accepted format between trading partners. a)BDI b)ECS c)EDI d)EFT
35. VOIP stands for \_\_\_\_\_\_\_\_\_\_\_\_ a)Voice Over IP b)Voice Over India Protocol
36. In MICR, the first three digits represents the \_\_\_\_\_\_\_\_ a)city code b)bank code c)branch code
37. In MICR, the last three digits represents the \_\_\_\_\_\_\_\_ a)city code b)bank code c)branch code
38. In MICR, the first three digits the next three digits represents the \_\_\_\_\_\_\_\_ a)city code b)bank code c)branch code
39. \_\_\_\_\_\_\_\_\_\_\_\_ is the conversion of a physical cheque into a substitute electronic form for transmission to the paying bank. A)ECS b)cheque truncation c)NEFT d)RTGS
40. Malware is less in \_\_\_\_\_ banking a)mobile b)internet c)traditional
41. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ pen is used to detect CTS fraud a)ball b)ink c)smart quill
42. \_\_\_\_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_\_\_ is the unique selling proportion of smart quill pen a)handwriting recognition and signature verification b)cursive writing and digital signature
43. \_\_\_\_\_\_\_\_\_\_\_ technology is to measure motion a)handwriting software b)accelerometer c)barometer
44. The government body for banking technology is \_\_\_\_\_\_\_\_\_\_\_ a)IBDI b)IDRBT c)IDBI
45. IDRBT stands for \_\_\_\_\_\_\_\_\_ a) Indian Development Regulatory Banking Transaction b) Institute of Development and Research in banking Technology
46. \_\_\_\_\_\_\_\_\_\_\_ refers to the set of rules a)protocol b)priviledge c) compliance
47. SET stands for \_\_\_\_\_\_\_\_\_\_\_\_ a)Sum of Electronic Transactions b) Secure Electronic Transaction
48. \_\_\_\_\_\_\_\_\_\_\_\_ refers to non-alteration of data a)confidentiality b)integrity c)non-repudiation
49. ACH- Automated Clearing House
50. \_\_\_\_\_\_\_ is one of the problem with ebanking a)convenience b)security c)too many steps
51. DoS- Denial of Service
52. SLA- Service Level Agreement
53. \_\_\_\_\_\_\_\_\_\_\_\_ refers to online buying and selling of goods a)e-commerce b)traditional commerce c)retail commerce
54. PDA stands for \_\_\_\_\_\_\_\_\_\_ a)Personal Device Assessment b)Personal Digital Assistant B
55. The two types of internet websites are \_\_\_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_ a)internal and external b)informational and transactional
56. Virtually every website contains \_\_\_\_\_\_\_\_\_\_ a)data b)query c)weblink
57. A \_\_\_\_\_ is a word, phrase or image on a webpage that contains coding that will transport the viewer to a different part of the website or a completely different website by just clicking the mouse a)data b)query c)weblink
58. XML stands for \_\_\_\_\_\_\_\_\_\_\_\_ a)Xtreme Language b)Xtensible Markup Language
59. Running business using internet is \_\_\_\_\_\_\_\_\_\_ a)e-commerce b)e-business
60. \_\_\_\_\_\_\_\_\_ adds authenticity to electronically received documents a)digital cheque b)digital name c)digital signature d)digital link
61. Account aggregation is a service that gathers information from many websites , presents that information to the customer in a consolidated format
62. PIN – Personal Identification Number
63. SMS stands for \_\_\_\_\_\_\_\_\_\_\_ a) Short Message Service b)Short Mail System
64. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a banking software a)MS-Office b)Tally c)Infosys Finacle C
65. \_\_\_\_\_\_\_\_\_\_\_\_\_ is the banking software designed by Tata consultancy a)Finacle b)BaNCS c)Flexcube
66. \_\_\_\_\_\_\_\_\_\_\_\_ is the banking software designed by Oracle Corporation a)Finacle b) BaNCS c)Flexcube
67. MIS stands for \_\_\_\_\_\_\_\_\_\_\_ a) Micro Information system b) Management information System
68. EMV stands for \_\_\_\_\_\_\_\_\_ a)Europay, Mastercard and Visa b) Eurodollar Money and Visa
69. \_\_\_\_\_\_\_\_ is inserting your card into a terminal slot and waiting for it to process a)card insertion b)card dipping
70. Poor \_\_\_\_\_\_\_\_\_ is a limitation of physical payment system a)maintenance b)mobility c)currency d)money
71. \_\_\_\_\_\_\_\_\_\_ are the most used form of plastic money in India a)debit card b) credit card c) smart card
72. Credit cards are evolved from \_\_\_\_\_\_\_\_\_\_\_ a)smart card b)charge card c)prepaid cards
73. Reserve bank had introduced \_\_\_\_\_\_\_\_\_ technology for speeding up and bringing in efficiency in processing of cheques a) MICR b)CCl c)EDI
74. \_\_\_\_\_\_\_\_\_\_\_ is a real time payment system that enables instant interbank transactions with the use of a mobile platform UPI
75. \_\_\_\_\_\_\_\_\_\_\_ is the technology that works on the principles of computer science, data structure and cryptography and is the core component of cryptocurrency
76. \_\_\_\_\_\_\_ technology will ease the chances of human error and create accurate solutions for the customers
77. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ companies have changed the way financial solutions are provided to the customers
78. \_\_\_\_\_\_\_\_\_\_\_\_ banks have emerged to create paperless and branchless banking system
79. The spelling dialog box can be involved by choosing spelling from\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ menu a)insert b)file c)tools d)view
80. \_\_\_\_\_\_\_\_ key is used to check spelling a)F3 b)F5 c)F7 d)F9
81. Which powerpoint feature allows the user to create a simple presentation without having to spend too much time on it ? a)autocontent wizard b) animation c)colour schemes d)chart wizard
82. Which powerpoint feature adds special effects to modify the appearance of the slides and the timing between each slide?a)colour schemes b)animation c)transition setting d)handouts
83. Slide sorter of powerpoint is available on \_\_\_\_\_\_\_\_\_\_ menu a)insert b)file c)view d)edit
84. To print the powerpoint presentation , press a)ctrl+T b) ctrl+E c) ctrl+S d) ctrl+P
85. what to do to stop a slide show? A)press the right arrow b)press escape c)press the left arrow key d)press the down arrow key
86. what to do to start a slide show? A) click on go b)turn on transition c)click on the slide show icon d)
87. a chart can be put as a part of the presentation using\_\_\_\_\_\_\_\_\_ a)insert,pictures,charts b)insert,chart c)edit,chart d)view,chart
88. We can replace a font on all sides with another font using the option: a)edit,fonts b)tools,fonts c)tools,replace fonts d)formats,replace fonts
89. Which key on the keyboard can be used to view slide show? A)F1 b)F2 c)F5 d)F10
90. Which option in powerpoint allows you to create a package of your presentation for showing to another computer? A)save as b)save and go c)pack and go d)web and go
91. \_\_\_\_\_\_\_\_\_\_\_ view in powerpoint can be used to enter speaker comments a)normal b)slide show c)slide sorter d)notes page view
92. \_\_\_\_\_\_\_\_ option can be used to set custom timings for slides in presentation a)slider timing b)slider timer c)rehearsal d)slide show set up
93. \_\_\_\_\_\_\_\_\_\_\_ option can be used to create a new slide show with the current slides but presented in the different order a)rehearsal b)custom slide show c)slide show set up d)slide show view
94. In microsoft powerpoint two kind of sound effects files that can be added to the presentation are a).wav files and .mid files b).wav files and .gif files c).wav files and .jpg files d).jpg files and .gif files
95. In order to edit a chart, you can \_\_\_\_\_ a)triple click the chart object b)click and drag the chart object c)double click the chart object d)click the chart object
96. \_\_\_\_\_\_\_\_\_ indicates the point of interest in a text, audio or video a)bookmark b)hyperlink c)slide show
97. \_\_\_\_\_\_\_\_\_\_\_\_\_ is used to link a specific location a)bookmark b)hyperlink c)slide show
98. \_\_\_\_\_\_\_\_ makes the presentation dynamic a)bookmark b)hyperlink c)animation
99. Sound can be added in powerpoint from \_\_\_\_\_\_\_\_\_ a)insert movies and sound b)view menu c)home menu
100. Themes in powerpoint are in \_\_\_\_\_\_\_ menu a)design b)home c)review
101. \_\_\_\_\_\_\_\_\_\_ help you add a designer touch to your presentation beyond colors and fonts a)design tab b)slide masters and layout c)home tab
102. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Protocol is necessary to communicate on the internet.

a) TCP

b) PPP

c) SLIP

d) HTTP

1. Web Pages are developed using the programming language \_\_\_\_\_\_\_\_\_\_\_\_.

a) C++

c) C#

b) Java

d) HTML

1. Green Browser is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ browser.

a) Paid

 b) Open Source

c) Sun

d) Oracle

1. Safari is a web browser available for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_\_\_\_\_\_\_

operating Systems

1. Apple, Windows

 b) Macintosh, Windows

c) Linux , Windows

d) Linux, Unix

1. Netscape 9 provides additional \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ support.

a) Newsfeed

b) Chat

c) E-mail

d) Information

1. **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**is use to transfer files between computers on different host

a) Browser

b) FTP

c) Search Engine

d) Hyperlink

1. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is used to create a web page

a) HTML

 b) Chat

c) IP

1. \_\_\_\_\_\_\_\_\_ is an easy to remember name for website.

a) Hypertext

b) Browser

c) URL

1. \_\_\_\_\_\_\_\_\_\_\_\_ is the collection of several web pages

a) Web Page b) Web Server c) Website  B

1. \_\_\_\_\_\_\_\_\_\_ is used to establish a link between hypertext and web page

a) HTML

b) Hypertext

 c) Hyperlink

d) Website

1. Web address is also called a \_\_\_\_\_\_\_\_\_\_\_\_\_.

a) URL

c) RLU

b) ULR

d) LUR

1. \_\_\_\_\_\_\_\_\_\_\_\_\_ Search Tool searches topics in .doc. and pdf

a) Meta

b) Document

c) Subject

d) Search Engine

1. Yellow book is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Search Tool

a) Meta

b) Document

c) Naming

d) Search Engine

1. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is an algorithm that gets real time information from various

internet sites.

a) Web crawler

b) Web Search

c) Subject Directories

d) Search Engine

1. Alta vista.com is a \_\_\_\_\_\_\_\_\_\_\_\_\_\_

a) Meta

b) Document

c) Naming

d) Search Engine

1. dog pile is a \_\_\_\_\_\_\_\_\_\_\_\_\_

a) Meta

b) Document

c) Naming

d) Search Engine

1. Which of the following refers to dangerous programs that can be caught by

opening email attachments and downloading software from internet.

1. Hardware

 b) Utility

c) Virus

d) Spam

1. \_\_\_\_\_\_\_\_\_\_\_ means to receive data to a local system from a remote system

a) Upload

b) Download

c) Attachment

d) Send

1. Data from the internet by default gets downloaded into \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ folder

a) Permanent

b) C:\

c) Temporary

d) Favourite

1. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a protocol for uploading and downloading file

a) FTP

b) PPP

c) TCP

d) SLIP

1. \_\_\_\_\_\_\_\_\_\_\_\_\_ is sending a file to a computer that is set up to receive it

a) Upload

b) Download

c) Attachment

d) Send

1. BBS stands for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

a) Bulletin Board Service

b) Bulletin Binding Service

c) Binding Bulletin Service

1. Sending data through e-mail is called as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

a) Uploading

b) Downloading

 c) Attachment

d) Transfer

1. Generally all e-mail sites provides attachment up to \_\_\_\_\_\_\_\_\_\_\_\_\_

a) 50 MB

b) 25 MB

c) 48 MB

d) 25 GB

1. E-mail stands for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

a) Electronic Mail

 b) Electric Mail

c) Elocution Mail

1. Web based e-mail program is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

a) Microsoft Outlook

b) Outlook Express

c) Hotmail

1. To draft a mail in e-mail is called as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

a) Creation

b) Compose

c) Start

d) Begin

1. BCC stand for\_\_\_\_\_\_\_\_\_

a) Business Cyber Crime

 b) Blind Cryptography

c) Blind Carbon Card

d) Blind Carbon Copy

1. We click on \_\_\_\_\_\_\_\_\_\_\_\_\_ to draft a new mail a)send b)inbox c)compose
2. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ issues digital signature a)certifying authority b)certificate access
3. \_\_\_\_\_\_\_\_\_\_\_ option is used to send one common letter to multiple people at the same time a)mail merge b)format c)find and replace A
4. \_\_\_\_\_\_\_\_\_\_\_\_ are used to search a website a)web portal b)search engine c)web page
5. With \_\_\_\_\_\_\_\_\_\_\_ for Gmail extension you can schedule an email to be sent later at the most convenient time a)boomerang b)chrome c)ad block d) subject line
6. \_\_\_\_\_\_\_\_\_ is known as unsolicited email a)phishing b)spam c)data doodling d)IP spoofing
7. \_\_\_\_\_\_\_\_\_\_\_ means emails can be sent and received from anywhere in the world, that has an internet connection a)webmails b)webpay c)webtronic d)webdesign
8. \_\_\_\_\_\_\_\_\_\_ is merely an image of your signature overlaid on top of a pdf document a)digital stamp b)computer signature c)electronic signature d)computer stamp
9. \_\_\_\_\_\_\_\_\_\_\_\_\_ is a personal cloud storage service from Google that lets users store and synchronize digital content a)Google drive b) my drive c) Google docs d)Google one
10. When you record a \_\_\_\_\_\_\_ , you run through the presentation and record each slide a)narration b) animation c)templates d)picture
11. Reserve Bank had introduced \_\_\_\_\_\_\_\_\_\_\_ technology for speeding up and bringing in efficiency in processing of cheques a)MICR b)CCL c)EDI d)BBS
12. Credit cards have evolved from \_\_\_\_\_\_\_\_\_\_\_\_ cards a)smart b)charge c)prepaid d)postpaid
13. \_\_\_\_\_\_\_\_\_ are the most used form of plastic money in India a)debit card b)credit card c)smart card d)charge card
14. \_\_\_\_\_\_\_\_\_ is used to clear and carry out payment transactions of about Rs. 2 lakh a)IMPS b)NEFT c)RTGS d)ECS
15. Data centre infrastructure gets more \_\_\_\_\_\_\_ each year as new technologies get added a)simpler b)lengthy c)reduntant d) complex